

### ATHARVA INSTITUTE OF MANAGEMENT STUDIES

(Approved by AICTE, DTE & Affiliated to University of Mumbai)
(NAAC Accreditated)

## FACULTY DEVELOPMENT PROGRAMME

BY

DALE CARNEGIE TRAINER- SARAH JANE MARIAN

1st to 3rd March' 2024

Prepared by -

Dr. Swati Agrawal

## **Contents**

Objective of FDP	. 3
About FDP	. 3
Training Partner	. 5
Program Schedule	. 5
Pictures of the FDP	. 6
Attendees of the 2 Days FDP	. 6
Recommendations	. 7
Feedback Form shared with the Attendees	R

#### **Objective of FDP**

The main objectives of the programs were

- Experiential learning
- Business context driven
- Participants will learn, prepare, practice and demonstrate various structures
- Coaching in the moment

#### **About FDP**

• The program started with brief history about Dale Carnegie and introduction and past experiences of trainer. The following modules were covered in first 2 days:

#### MODULE 1 Creating Organizational Impact

- 1. Draw connections between concepts and organizational goals and personal goals
- 2. Sell the value of organizational outcomes to team members
- 3. Identify high and low performance behaviors that link to strategic objectives MODULE 2 Presenting with Impact to create influence
- 1. Establish trust, credibility, and respect with listeners
- 2. Clarify the key points of a message
- 3. Open and close sessions with impact
- 4. Understand the variety of support tools that strengthen a message

MODULE 3 Feedback: Supportive & Corrective

- 1. Encourage with a person-centered focus
- 2. Help people build on their strengths
- 3. Use corrective feedback to encourage behavior change

**MODULE 4 Facilitate for Group Results** 

- 1. Create an environment that fosters open dialogue in groups
- 2. Apply a variety of questioning techniques to create group engagement
- 3. Use creativity and flexibility in facilitation methods

MODULE 5 Vocal Skills & Body Language

- 1. Learn how listeners form impressions based on voice and body language
- 2. Improve gestures, posture, and movement
- 3. Analyze physical appearance and voice factors
- 4. Practice becoming more flexible and dynamic

**MODULE 6 Coaching for Skill Development** 

- 1. Clarify the differences between coaching and feedback
- 2. Apply a skill development coaching process that produces observable results
- 3. Hold people accountable, while helping them be successful MODULE 7 Interpersonal Skills for Facilitators to build relationships
- 1. Apply interpersonal skills effectively with a wide spectrum of personalities
- 2. Deal with difficult attitudes and behaviors
- 3. Demonstrate poise under pressure MODULE 8 Sustaining Measurable Success
- 1. Clarify and communicate organizational breakthroughs
- 2. Sustain new attitudes, skills and behaviors
- 3. Commit to continuous improvement

On day 3<sup>rd</sup>: Teach back with peer group observations and in-the-moment coaching by DC expert. Each faculty personnel applied the principles, insights and tools learnt in 2 days and present it to Dale Carnegie trainer as a classroom session.

It followed by feedback for all the presentations and inputs for improvement.

The FDP modules provided valuable insights into fostering organizational impact through effective communication, feedback, facilitation, and interpersonal skills. Implementing these learnings will not only drive organizational success but also promote personal and professional growth.

### **Training Partner**

Sarah Jane Marian-Training Consultant with Dale Carnegie of India

### **Program Schedule**

**Duration**: 3 days

Date : 1<sup>st</sup> to 3<sup>rd</sup> March'2024

No. of hours: 08 hours per day

**Timings** : 09:30 am to 05:30 pm

**Participants:** Faculty members (Teaching staff)

**Batch size** : AIMS - All faculty members

#### **Pictures of the FDP**



## Attendees of the 2 Days FDP

- 1.Dr. D Henry
- 2. Dr. Reena Poojara
- 3. Dr. Vaibhav Patil
- 4. Dr. Shubhi Lall Agarwal
- 5. Prof. Ganesh Apte
- 6. Prof. Gaanyesh Kulkarni

- 7. Dr. Monika Shrimali
- 8. Dr. Swati Agrawal
- 9. Dr. Aparna Ger
- 10. Dr. Nitin Godse
- 11. Dr. Sudhir Purohit
- 12. Dr. Leena Jagawat
- 13. Prof. Ketan Sutaria
- 14. Prof. Kajal Desai

#### **5 |** Page

### Recommendations

The FDP was appreciated by all the faculty members. The faculty members suggested to conduct more FDPs to strengthen the learning Culture in the institute. That would benefit the students indirectly in classroom learning and final placements.

## Feedback form shared with attendees

# FDP-DALE CARNEGIE

Feedback form for FDP held from 1st March'2024 to 3rd March'2024

Trainer- Sarah Jane Marian

4	Indicates required question
1.	Name (including Dr./Prof. if applicable) *
2.	Institution name *
3.	Designation *
	Mark only one oval.
	Director
	Professor
	Associate professor
	Assistant Professor
4.	Other How do you rate this session on a scale of 1 to 5 (1 being Low, 5 being Highest) *
	Mark only one oval.
	1 2 3 4 5
5.	How do you rate your knowledge in this topic before attending the session? (1 being
	Low, 5 being Highest)
	Mark only one oval.
	1 2 3 4 5

6.	How do you rate your knowledge in this topic after attending the session (1 being Low, 5 being Highest)
	Mark only one oval.
	1 2 3 4 5
7.	Qualities about speaker you like? *
	Mark only one oval.
	confidence
	communication skills
	Presentation style
	Content delivered
	All of the above
	Other:

	5	4	3	2	1	
communication Coordination upport						_
ctivities						_
uality of rainer						_
opic elevance						_
verall earning xperience						
ould you like to	have su	ch sessio	ns in futu	re? if yes	any sugg	_ jestions for same.

